Financial results: 3Q14

CONTENTS

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HIGHLIGHTS

- Results for 3Q14 are the first affected by the new regulatory framework approved by **Royal Decree-Law 8/2014** on 4 July. Enagás estimates an average annual impact of €120Mn on regulated revenue to 2020.

- Application of the new methodology from 4 July had a €27Mn impact on regulated revenue in 3Q14. This impact was tempered by: operational efficiency, extension of useful lives and an increasing contribution from international investments.

- In 2014, and in accordance with IFRS 11 (entailing the transition from proportionate consolidation to the equity method for joint ventures), BBG and Altamira are now consolidated under the equity method, contributing only their net profit.

- **Net profit** to 30 September 2014 **increased by 1.5%** to €308.1Mn.

- On 30 September, **Enagás** announced the acquisition of a 16% stake in the company developing the **Trans Adriatic Pipeline (TAP)** project, which includes construction of an 871 km long pipeline linking Turkey and Italy through Greece and Albania.

- **Investment** in the first nine months of the year amounted to **€546.3Mn,** in line with the full-year 2014 target.

- **Net debt** at 30 September stood at **€3,910.5Mn,** with a leverage ratio of 63.5% and a **net debt/EBITDA ratio 3.8 times over the past year.**

- On 3 July, the Company paid **a final gross dividend against 2013 profit of €0.764**. This payment brings the total annual gross dividend payment against 2013 profit to €1.27 per share, an increase of 13.8% on the previous year.

- **Total demand for gas transmitted** in the system at 30 September 2014 amounted to 289,028 GWh, **0.5% lower** than the year-ago figure.

- On 11 September, Enagás retained its place in the **Dow Jones Sustainability Index World** -the global benchmark for sustainability- for the seventh year running.

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KEY FIGURES

Key figures January-September (unaudited)

Income statement (€ Mn)	January-September		
	2014	2013	% Chg
Regulated revenue	901.8	924.5	-2.5%
Other revenue	28.0	54.6	-48.7%
EBITDA	733.0	762.6	-3.9%
EBIT	496.1	510.8	-2.9%
Net profit	308.1	303.6	1.5%

Note: In 2014, and in accordance with IFRS 11, BBG and Altamira are now consolidated under the equity method, contributing only their net profit, whereas in 2013 they were consolidated proportionately.

	30 September	
	2014	2013
Total assets (€ Mn)	7,967.8	8,368.7
Net debt (€ Mn)	3,910.5	3,554.2
Equity (€ Mn)	2,244.2	2,140.4
Net debt/Total assets (%)	49.1%	42.5%
Net debt/(net debt + equity) (%)	63.5%	62.4%

Other metrics

(€ Mn)	January-September		
	2014	2013	% Chg
Investment (Equity)	546.3	450.3	21.3%

Note: 2014 figures include the investments in TgP (Peru), GsP (Peru) and TAP (Greece, Albania and Italy)

Key indicators. July - September (unaudited)

(€ Mn)	3Q		
	2014	2013	% Chg
Regulated revenue	281.6	313.9	-10.3%
Other revenue	9.8	15.6	-37.4%
EBITDA	225.7	258.0	-12.5%
EBIT	157.3	173.2	-9.2%
Net profit	98.2	101.5	-3.3%

EARNINGS PERFORMANCE

9M14 Results

Results for 3Q14 are the first affected by the new regulatory framework established by **Royal Decree-Law 8/2014**, which was approved on 4 July. The new framework is estimated to have **an average annual impact of €120Mn** on the company's revenue to 2020.

In 2014, and in accordance with IFRS 11 (entailing the transition from proportionate consolidation to the equity method for joint ventures), BBG and Altamira are now consolidated under the equity method, contributing only their net profit.

Net profit to 30 September 2014 totalled **€308.1Mn, a 1.5% increase** on the 9M13 figure of €303.6Mn.

We would note the positive contribution from TGP in Peru, which is consolidated using the equity method, and which has contributed to the Group's results from April.

The financial result (-€78.3Mn) decreased compared to the figure of -€85.0Mn seen in the first nine months of 2013.

The 9M14 depreciation and amortisation charge was €236.8Mn, down 6.0% from the figure at 30 September 2013 thanks to the extension of the useful lives of pre-2008 transmission assets as provided for in new regulations.

As a result, **EBIT** through 30 September totalled **€496.1Mn**, **2.9%** higher year-on-year.

EBITDA decreased from €762.3Mn to **€733.0Mn** in the period, **a contraction of 3.9%**.

The fall was the result of changes in consolidation compared to 2013 caused by the deconsolidation of BBG and Altamira, and the application of the new regulatory framework from 4 July 2014.

Combined, the two effects led to a 5.0% fall in operating revenues, which was counterbalanced by a 9.1% year-on-year reduction in operating expenses.

In pro forma terms, i.e., if the investments in the Altamira and BBG plants had been consolidated last year using the equity method, operating revenues would have decreased by 1.6% and operating expenses by - 5.0%.

EPS in the period was €1.29, compared to €1.27 for the same period in the previous year.

Quarterly results

3Q14 net profit was €98.2Mn, 3.3% lower than that obtained in the same quarter of 2013.

EBIT and EBITDA declined by 12.5% and 9.2% respectively, compared to 3Q13.

Quarterly comparisons are skewed by the new regulatory framework and the changes in the consolidated group.

Also, since the second quarter of 2014, Enagás' stake in TgP (Peru), which is consolidated using the equity method, has contributed to the Group's results.

EPS for the quarter was €0.41.

INVESTMENTS

At 30 September 2014, **investment** amounted to **€546.3Mn,** meaning the Company has met its target for 2014.

Of this amount, approximately 18% was invested in Spain while 82% was international investment.

This amount includes the acquisition of 20% of TgP (Peru), the first investments since the company was awarded the Gasoducto del Sur Peruano pipeline tender, in which Enagás has a 25% stake, and the 16% stake acquired in the company developing the Trans Adriatic Pipeline (TAP) project.

The TAP project involves the construction of an 871 km long pipeline linking Turkey and Italy and running through Greece and Albania, including the associated compressor stations.

These investments meet the strict criteria for international investments.

FINANCIAL STRUCTURE

The Company's **net debt** at 30 September 2014 stood at **€3,910.5Mn,** down from €3,772.7Mn reported at the end of December 2013 and up on the 30 September 2013 figure of €3,554.2Mn.

The **leverage ratio** (net debt / net debt + equity) at 30 September 2014 was **63.5%.**

Net cash flows from operating activities at 30 September totalled **€526.4Mn.**

The Company reported **a financial result** of **-€78.3Mn** compared with -€85.0Mn recognised in the same period in 2013.

The **average net cost of debt** at 30 September 2014 was **3.1%**, in line with forecasts, compared to 3.0% in the same period of 2013.

In terms of **untapped available financing,** the Company had liquidity of **€2,347Mn** at 30 September 2014.

We would note that on 18 September, **Standard&Poor's**, in its annual review, **affirmed** Enagás' "**BBB**" long- and "**A-2**" short-term corporate credit ratings, with **stable outlooks**.

OPERATING HIGHLIGHTS

Demand

Demand for gas transmitted up to 30 September 2014 totalled 289,028 GWh, 0.5% lower than in the third quarter of 2013.

This figure includes demand for the transmission of gas via the gas system, which rose 43% compared to the figure at 30 September 2013.

National demand	
Conventional	*-9.7% vs Jan-Sept 2013*
Electricity sector	*-6.7% vs Jan-Sept 2013*
TOTAL	**-9.2% vs Jan-Sept 2013**
Transit through the Gas System	
Exports	*-45.6% vs Jan-Sept 2013*
LNG Ship loading	*+93.8% vs Jan-Sept 2013*
Portugal Transit	*+19.6% Jan-Sept 2013*
TOTAL	**+42.9% vs Jan-Sept2013**
Transported gas demand	**-0.5 % vs Jan-Sept 2013**

SIGNIFICANT EVENTS IN THE THIRD QUARTER

STANDARD&POOR'S AFFIRMS ITS RATINGS ON ENAGÁS

On 18 September, Standard&Poor's, in its annual review, affirmed Enagás' "BBB" long- and "A-2" short-term corporate credit ratings, with stable outlooks.

ENAGÁS JOINS TRANS ADRIATIC PIPELINE (TAP) PROJECT

Enagás and Fluxys have signed an agreement to acquire 19% of Total and E.ON's stake in the company that is developing the Trans Adriatic Pipeline (TAP) project, in which Enagás will hold a 16% stake.

TAP's shareholding is now comprised of BP (20%), Socar (20%), Statoil (20%), Fluxys (19%), Enagás (16%) and Axpo (5%).

This project involves the construction of an 871 km long pipeline linking Turkey and Italy and running through Greece and Albania, including the associated compressor stations. The pipeline will run for 547 km through Greece, 211 km through Albania, 8 km through Italy and 105 km offshore under the Adriatic Sea, with an initial capacity of 10 bcma (billion cubic metres per annum). In line with the timetable of the Shah Deniz field in the Caspian Sea, first gas deliveries of gas to TAP in Europe are scheduled for approximately 2019.

The TAP is part of the so-called Southern Gas Corridor, a project designed to supply Europe with natural gas from the Caspian Sea, which will help guarantee the EU's energy security.

TAP was included as a Project of Common Interest (PCI) by the European Union in October 2013 and is critical to integrate the European gas market. It is a complementary supply route to the interconnection with France via the Pyrenees (MidCat) and also a PCI, which will help Spain to improve the security of supply in Europe. Enagás can play a leading role in both these projects given its expertise in the sector and as TSO (Transmission System Operator) certified by the European Union.

The European market is one of the key areas of international growth specified in the Enagás 2013-2015 Strategic Update. Therefore, participating in this project is a major step forward in the company's internationalisation process.

RELEVANT FACT REGARDING THE CASTOR UNDERGROUND STORAGE FACILITY

The Council of Ministers approved a Royal Decree Law, which was published in the Spanish Official State Gazette, adopting urgent measures to guarantee the safety of people, goods and the environment in relation to the Castor natural gas underground storage facility.

This Royal Decree Law has declared the concession for operating the Castor natural gas underground storage facility , granted by Royal Decree 855/2008, of 16 May, to be terminated, whereby the right to and use of the geological structure for underground storage are once again public domain.

With regard to the facilities associated with the terminated concession, the Royal Decree Law has declared these facilities to be in hibernation, during which no natural gas injection or extraction activities will be carried out in the subsurface geological structures that make up the underground storage facility. The Royal Decree Law stipulates that these facilities will be managed by ENAGAS TRANSPORTE, S.A.U., a subsidiary wholly owned by Enagás, S.A., which will be in charge of the maintenance and operations of the facilities during the aforementioned hibernation, the prime objective being to guarantee the safety of the facilities for people, goods and the environment and to ensure compliance with applicable legislation. ENAGAS TRANSPORTE, S.A.U. will also prepare any reports and studies deemed necessary in order to maintain the safety of the storage facility, to verify this in the facility's operations and to acquire the technical knowledge necessary for the authorities to obtain the in-depth understanding needed to decide on the future of the storage facility.

Maintenance and operational costs of the facilities will be reimbursed to ENAGAS TRANSPORTE, S.A.U. with a charge to income from the tolls and fees of the gas system.

In carrying out the duties stipulated in the Royal Decree Law, ENAGAS TRANSPORTE, S.A.U. will be exclusively liable for the consequences arising from failure to comply with its obligations. In particular, the company will not be liable for any wear and tear or damage to the facilities or any other damages and losses caused by force majeure or unforeseen circumstances, or that are caused by the actions or omissions of the party that until now was the holder of the terminated concession.

Accordingly, the Royal Decree Law recognises the value of the investment made in the storage facility by the holder of the terminated concession, which amounts to €1,350,729 thousand, and requires ENAGAS TRANSPORTE, S.A.U. to pay this amount to the holder of the terminated concession.

As a result of the payment obligation assumed, ENAGAS TRANSPORTE, S.A.U. will be entitled over a period of 30 years to collect from the gas system, with a charge to the monthly billing for gas system tolls and fees, the amount paid to the holder of the terminated concession plus the remuneration expressly stipulated in the Royal Decree Law.

The Royal Decree Law contains the provisions necessary to ensure the full effectiveness of this collection right and indicated that this collection right will be freely available to ENAGAS TRANSPORTE, S.A.U. or its subsequent holders and, therefore, may be fully or partially assigned, transferred, discounted, pledged or used as collateral in favour of third parties, including asset securitisation funds or other Spanish or foreign special purpose vehicles or entities. The assignment of the collection right will be effective vis-à-vis the gas system, which will make the related payments to the new holder.

Enagás recognises that the Government is entitled, under the terms established in the Spanish Constitution, to issue any extraordinary or urgent laws that it deems necessary.

Enagás considers the assignment of ENAGAS TRANSPORTE, S.A.U. to manage the Castor storage facilities, the concession of which has been terminated, reflects, as recognised by the Royal Decree Law, the Enagás Group's unique position as an independent manager and technical gas system manager and its technical qualifications and experience as a holder and operator of the remaining underground natural gas storage facilities in the Spanish gas system. Enagás believes it has the necessary technical capacity to carry out the activities stipulated in the Royal Decree Law, that these activities will be adequately compensated by the gas system under the terms indicated in the Royal Decree Law, and that its possible liabilities are expressly limited to those resulting from its own actions in operating and maintaining the facilities.

Meanwhile, the Royal Decree Law stipulates that ENAGAS TRANSPORTE S.A.U. must pay the holder of the extinguished concession the amount of the investment recognised in the project, and then become holder of the collection rights from the gas system for a period of 30 years. The Royal Decree Law allows these collection rights to be assigned to third parties under certain conditions.

At the time this information is being made public, Enagás has agreed with a number of financial entities that they will purchase from Enagás the credit rights it will have vis-à-vis the gas system as set out in the Royal Decree Law.

Such assignment of the credit rights, the proceeds of which will be used by Enagás to make the payment set out in the Royal Decree Law, will be formalised immediately at the time the Royal Decree Law is published in the Spanish Official Gazette (Boletín Oficial del Estado).

This transaction will be neutral for Enagás from a financial point of view and will not have any negative effect on its financial statements, affect its debt ratios or alter its investment objectives.

The company has informed the rating agencies about the terms of the transaction. As a result of these contacts, Enagás considers that the rating agencies will announce in the next days that this transaction is neutral for the company's ratings.

FOLLOWING THE RELEVANT FACT REGARDING ROYAL DECREE LAW 13/2014

Following the Relevant Fact disclosed 3rd October 2014 regarding Royal Decree Law 13/2014 adopting urgent measures to guarantee the safety of people, goods and the environment in relation to the Castor natural gas underground storage facility, the Company communicates that today, following the publication of said Royal Decree Law in the Spanish Official State Gazette (Boletín Oficial del Estado), Enagás, through its ENAGÁS TRANSPORTE, S.A.U. subsidiary, has entered into an agreement with several financial institutions whereby it assigns to these financial institutions the collection rights with a charge to the gas system granted to it under this Royal Decree Law, the proceeds of which will be used by Enagás to make the payment set out in the Royal Decree Law.

The agreement signed today has a neutral impact on Enagás from a financial point of view, since it does not have a negative effect on its financial statements, affect its debt ratios or alter its investment objectives.

The company has informed the rating agencies about the terms of the transaction. With date yesterday October, 3rd, 2014, Standard&Poor´s published a note in which it considers the transaction as neutral for the rating of Enagás.

CONSOLIDATED INCOME STATEMENT

9M14

€ Mn (unaudited)	Jan-Sep 2014	Jan-Sep 2013	% Chg
Revenues from regulated activities	901.8	924.5	-2.5%
Other operating revenues	28.0	54.5	-48.7%
Total revenues	**929.7**	**979.0**	**-5.0%**
Personnel expenses	-62.8	-62.4	0.6%
Other operating expenses	-134.0	-154.0	-13.0%
Total OPEX	**-196.8**	**-216.4**	**-9.1%**
EBITDA	**733.0**	**762.6**	**-3.9%**
Depreciation/amortisation charge	-236.8	-251.8	-6.0%
Operating profit (EBIT)	**496.1**	**510.8**	**-2.9%**
Net finance expense	-78.3	-85.0	-7.9%
Results from equity accounted subsidiaries	17.1	5.0	241.3%
Profit before tax	**434.9**	**430.7**	**1.0%**
Income tax	-125.9	-126.6	-0.6%
Minority interests	-0.9	-0.5	92.1%
Net profit for the period	**308.1**	**303.6**	**1.5%**

3Q14

€ Mn (unaudited)	3Q 2014	3Q 2013	% Chg
Revenues from regulated activities	281.6	313.9	-10.3%
Other operating revenues	9.8	15.6	-37.4%
Total revenues	**291.3**	**329.5**	**-11.6%**
Personnel expenses	-21.1	-20.9	1.0%
Other operating expenses	-44.5	-50.6	-12.0%
EBITDA	**225.7**	**258.0**	**-12.5%**
Depreciation/amortisation charge	-68.4	-84.8	-19.4%
Operating profit (EBIT)	**157.3**	**173.2**	**-9.2%**
Net finance expense	-22.5	-31.6	-29.0%
Results from equity accounted subsidiaries	4.2	2.7	55.1%
Profit before tax	**139.0**	**144.2**	**-3.6%**
Income tax	-40.6	-42.5	-4.4%
Minority interests	-0.2	-0.2	-
Net profit for the period	**98.2**	**101.5**	**-3.3%**

CONSOLIDATED BALANCE SHEET

€ Mn (unaudited)	30-Sep 2014	31-Dec 2013
Intangible assets, property, plant and equipment	5,521.6	5,881.8
Investments accounted for using the equity method	710.0	165.8
Non-current investments in group companies and associates	96.5	14.7
Other non-current financial investments	1.8	2.5
Deferred tax assets	69.7	72.0
Non-current assets	**6,399.6**	**6,136.7**
Assets held for sale	0.0	0.0
Inventories	13.3	15.2
Receivables	790.1	699.3
Other current financial assets	12.2	3.0
Other current assets	3.0	3.0
Cash and cash equivalents	749.6	353.4
Current assets	**1,568.2**	**1,073.9**
TOTAL ASSETS	**7,967.8**	**7,210.6**
Capital	358.1	358.1
Reserves	1,578.0	1,477.2
Profit for the period attributable to equity holders of the parent	308.1	403.2
Interim dividend capitalised	0.0	-120.1
Capital and reserves	**2,244.2**	**2,118.4**
Hedges	3.5	10.4
Exchange differences	21.9	-3.4
Other	0.2	-
Changes in fair value recognised in equity	**25.7**	**7.0**
Results from equity accounted subsidiaries	**14.0**	**13.9**
Equity	**2,283.9**	**2,139.4**
Debentures and other marketable securities	2,044.4	1,829.8
Non-current financial liabilities	1,655.0	1,774.3
Non-current liabilities	51.9	45.1
Deferred tax liabilities	387.9	416.4
Provisions	167.3	177.3
Other non-current liabilities	63.2	77.3
Non-current liabilities	**4,369.7**	**4,320.3**
Current financial liabilities	956.5	494.3
Current liabilities payable	357.6	256.6
Current liabilities	**1,314.2**	**750.9**
EQUITY AND LIABILITIES	**7,967.8**	**7,210.6**

CONSOLIDATED CASH FLOW STATEMENT

€ Mn (unaudited)	Jan-Sep 2014	Jan-Sep 2013
(A) CONSOLIDATED PROFIT BEFORE TAX	**434.9**	**430.7**
Adjustments to profit (1)	**293.7**	**327.8**
Depreciation of PP&E	236.8	251.6
Other adjustments to profit	56.9	76.2
Changes in working capital (2)	**-91.8**	**2.3**
Inventories	-2.7	-0.3
Trade and other receivables	-68.2	21.3
Other current assets	-0.4	-5.0
Trade and other payables	-20.5	-13.8
Other cash flows from operating activities (3)	**-110.4**	**-122.2**
Interest paid	-65.1	-76.0
Interest collected	6.2	15.2
Income tax received /(paid)	-55.8	-59.7
Other collections and payments	4.2	-1.7
(B) NET CASH FLOWS FROM OPERATING ACTIVITIES (A+1+2+3)	**526.4**	**638.6**
Capital expenditure (4)	**-627.3**	**-429.4**
Group companies and associates	-484.4	-260.4
Intangible assets, PP&E and investment property	-98.0	-167.8
Other financial assets	-9.6	-1.2
Non-current assets held for sale	-35.3	0.0
Proceeds from disposals (5)	**37.0**	**9.7**
Group companies and associates	0.0	9.7
Intangible assets, PP&E and investment property	0.0	0.0
Non-current assets held for sale	37.0	0.0
Other cash flows for investment activities (6)	**21.5**	**4.8**
Other cash flows for investment activities	21.5	4.82
(C) NET CASH FLOWS USED IN INVESTING ACTIVITIES (4+5+6)	**-568.9**	**-414.9**
Proceeds from/(payments on) financial liabilities (7)	**639.7**	**1.2**
Issuance	2,041.8	1,149.5
Repayment	-1,402.2	-1,148.3
Dividends paid (8)	**-182.7**	**-163.5**
(D) NET CASH FLOWS FROM FINANCING ACTIVITIES (6+7)	**457.0**	**-162.3**
Effect of changes in consolidation method (9)	**-18.3**	**0.0**
(E) TOTAL NET CASH FLOWS (B+C+D+ 9)	**396.2**	**61.4**
Cash and cash equivalents - opening balance (10)	353.4	1,479.6
CASH AND CASH EQUIVALENTS - CLOSING BALANCE (E+10)	**749.6**	**1,541.0**

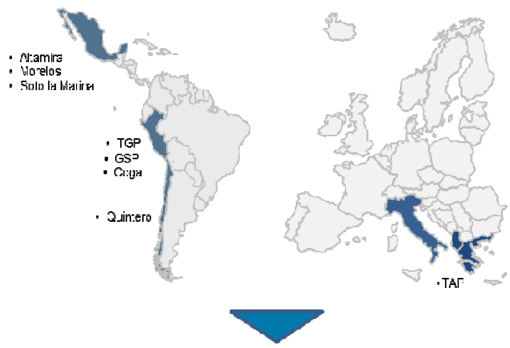
APPENDIX I: COMPANY ASSETS

Enagás' Gas System Assets 30/09/2014		
REGASIFICATION ASSETS	**Units**	**m^3 or m^3/h**
LNG tankers (number and capacity)	**16**	**1,957,000**
Nominal regasification capacity		**4,650,000**
Tank loaders	**9**	
TRANSPORT ASSETS	**Units**	**Km**
Km. of operational gas pipeline		**10,234**
Compressor stations	**18**	
Gas regulation and metering stations	**489**	
UNDERGROUND STORAGE ASSETS	**Units**	**Mm^3/day**
No. of storage facilities	**3**	
Max. injection		**18.9**
Max. output		**27.4**

Note: Enagás holds a 40% stake in the BBG regasification plant, which currently has two 150,000 m^3 LNG storagetanks and a nominal regasification capacity of 800,000 m^3 (n)/h.

Spain

International



APPENDIX II: CORPORATE RESPONSIBILITY AND SUSTAINABILITY

Indexes, certifications and assessment agencies

	Enagás has been a member of the United Nations Global Compact since 2003. Since 2011, the Progress Report has met all the criteria for the GC Advanced level. It was also included in the Global Compact 100 index in 2013.		In 2012, Enagás' management model was awarded the EFQM 500+ European Seal of Excellence. In 2014, Enagás won the EFQM Good Practice Competition award.
	Enagás has been a member of the Dow Jones Sustainability World Index (DJSI) since 2008. The Company is also ranked Silver in the Sustainability Yearbook 2014 published by ROBECOSAM.		The 2012 and 2013 Annual Reports were drawn up in accordance with the integrated reporting principles laid down by the International Integrated Reporting Council (IIRC). As a standard-bearer in corporate social reporting, in 2011 Enagás joined the initiative of the International Integrated Reporting Council (IIRC) for integrated reporting, sharing knowledge and best practices in this regard.
	Enagás has been a member of the FTSE4Good index since 2006.	AA1000	Enagás' 2013 Annual Report was verified for the fifth year under the AA1000APS standard, and for the sixth year in accordance with the Global Reporting Initiative (GRI), with an A+ level of application.
	Enagás has been a member of the Ethibel Pioneer & Excellence index since 2009.		In 2013, Enagás renewed its certification as a Family-Responsible Company first granted to it in 2007. Enagás maintains its "B+ Proactive" rating.
	Enagás has been a member of the MSCI Global Sustainability Indexes since 2010.		In 2014, Enagás renewed the Ministry for Health, Social Policy and Equality's Equality at Work Seal, which it first obtained in 2010.
	Enagás has been a member of the STOXX ESG Leaders index since 2011.		
	Enagás has been the only Spanish company on the Vigeo World 120 index since 2012.		Furthermore, in 2014 the Company also signed a cooperation agreement with the Ministry for Health, Social Policy and Equality aimed at increasing the number of women in executive positions.
	Enagás has been rated B prime by oekom since 2010, and in 2014 joined the Global Challenges Index for the first time		In 2014, Enagás was assessed for the fourth year running as being one of the Top Employers Spain, and was also found to be one of the best companies to work for.
	Enagás has been involved in the Carbon Disclosure Project's assessment of the risks and opportunities arising from climate change since 2009. In 2013, Enagás was awarded Level B for Performance and 83 points for Transparency.		Enagás holds ISO 9001:2008 certification for its technical system (TSM) and third party network access (TPA) management processes, as well as its information systems management.

APPENDIX III: Contact data

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